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## Ambulatory Workflow Examination (AWE)

Are your clinic practice workflows cumbersome or inefficient? It's time to become Awesome!

### Who Could Benefit from AWE?

- Organizations that have recently gone LIVE on the latest web ambulatory platform
- Organizations that are on an older version of ambulatory (LSS or 6.15) that want to get the most from it or address any issues leading to low user satisfaction
- Hospitals that have acquired or introduced additional clinics or specialties since implementation

Generally, we find that organizations rush to get all end-users trained to meet their go-live date. But while the system may be live, underlying issues from the past can still exist. New workflows may have been developed, but might not be successfully integrated into daily clinic practice. Often what then happens is that end-users fall back into old habits and processes not adopting new workflows.

AWE can break this habit allowing your organization to use new systems and functionality effectively and beneficially. Meaning results and users are happier and more effective and promoting positive financial results and safer healthcare.

The Ambulatory Workflow Examination (AWE) is our examination of clinic practice workflows in relationship to implementation of the ambulatory EHR. It's a 4-week project. In Week 1 our experts analyse system build and review the implementation project, lessons learned from it and existing workflows.

During Weeks 2 and 3, our experts interview clinic practice staff and observe workflow functionality at all the clinic practices. Our experts then review and analyse their findings remotely. We create a priority- ranked report of findings including workflow diagrams. These show how to achieve better patient flow through the clinic practice, efficient use of the EHR, and standardization of roles and responsibilities.

During Week 4, our experts present findings and work with your staff, developing plans for integrating any prescribed enhancements to documentation. They also offer help with order sets, quick texts, health management protocols, flowsheets and registries.



Get in Touch to Schedule an Assessment!  
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For more information, visit [www.healthcaretriangle.com](http://www.healthcaretriangle.com)



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### What are the benefits from AWE?

- Efficient patient matriculation through the clinic practice
- Faster workflows across clinic practices
- More information, more easily accessible by providers
- Less "Clicks" for providers
- Potential opportunities for increasing patient volumes
- Improved automation of charge capture and improved claims process

### Why Are Check Ups So Important?

Regular screening helps find problems before they start or early on. Meaning your chances for prevention and cure are better. By getting the right assessment services, screenings, and prescribed EHR configuration modifications, you're taking steps that help your operation overall. This includes chances for improving quality of care delivery, improved provider & patient satisfaction, maximizing your reimbursement, minimizing lost charges, and strengthening your immediate and long-term financial health.

These check-ups last 1-4 weeks and have helped clients:

- Uncover millions of dollars of lost revenue and charges
- Re-energize physicians and improve their adoption and efficiency
- Give providers "one patient, one record" access while ensuring complete documentation
- Streamline clinical workflow
- Help hospitals win back the value from their EHR investments

### What is the TAO Series from Healthcare Triangle (HCTI)?

The TAO Series is a series of Check- Ups available to hospitals leveraging Electronic Health Record technology. Each Check-Up is a low-cost, rapid assessment strategy that uncovers targeted areas of opportunity (TAO) where an organization can take the prescribed steps to improve.

Revenue Cycle Check-Up (RCC), Provider Experience Priority (PEP), Ambulatory Workflow Examination (AWE), and Pharmacy/Medications Inquiry (PMI) are popular options for 2021.

The TAO Check-Up Series is your proactive step in diagnosing, treating, and preventing common EHR Related challenges that the healthcare community faces.



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Request an  
Assessment

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Healthcare Triangle, Inc.™ (HCTI), based in Pleasanton, Calif., reinforces healthcare progress through breakthrough technology. HCTI achieves HITRUST Certification for Cloud and Data Platform (CaDP) to manage risks. We support healthcare and life sciences organizations improve health outcomes by enabling the adoption of new technologies, data enlightenment, business agility, and accelerating the value of their IT investments. HC/LS turn to HCTI for expertise in cloud transformation, security and compliance, data lifecycle management, and clinical/business performance optimization.