SPARQ: Provider Satisfaction and EHR Efficiency

Specialized Process Assessment and Retraining for Improved Quality

What Do We Do?

The SPARQ program is a step-by-step initiative focusing on optimizing EHR usage by providers. Each step seeks to increase overall provider satisfaction while assisting HIT staff in identifying gaps in technical build elements effecting workflow. The cycle of the SPARQ program utilizes client-side best practices in EHR optimization to deliver targeted provider support, creating a partnership between clinicians and HIT.

How Do We Do It?

Our SPARQ approach provides a 25% increase in the provider satisfaction and efficiency in 5 key EHR utilization areas.

- ➤ Documentation: Reduction in time spent in notes
- ➤ CPOE: Reduction in time spent placing orders
- ➤ Patient Communication Management: Timely chart completion, results review, patient call response
- ➤ Revenue Capture: Workflows to prioritize proper billing documentation
- ➤ Best Practice Adherence

SPARQ A Change Now Risk Free

One-week (five days) assessment and clinic recovery plan for one-two providers (Expenses Only Rate)

- ➤ Healthcare Triangle will conduct current state clinic assessment, focusing on physician workflows
- ➤ Healthcare Triangle will execute improvement strategy for single provider clinic (or selected provider within larger clinic) to demonstrate of the effectiveness and impact of the SPARQ program
- ➤ Healthcare Triangle will develop a strategic plan/recommendation for remaining SPARQ program.

What Our Clients Have to Say...

"HTI's expertise was extremely important. All of their associates are very knowledgeable and easy to follow as they teach. I am able to write my notes with ease because of their customization. If you get Healthcare Triangle to help with training, you will hit the jackpot."

Shehab Saddy, MD, Geriatric Medical Center of the Monterey

About The TAO Check-Up Series

Healthcare Triangle TAO Check-Up Series is your proactive step in diagnosing, treating, and preventing common EHR Related challenges that the healthcare community faces.
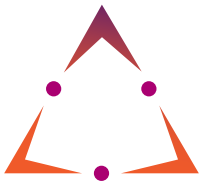
What is the Healthcare Triangle TAO Series?

The Healthcare Triangle TAO Series is a series of Check-Ups available to hospitals leveraging Electronic Health Record technology. Each Check-Up is a low-cost, rapid assessment strategy that uncovers targeted areas of opportunity (TAO) where an organization can take the prescribed steps to improve.

Revenue Cycle Check-Up (RCC), Provider Experience Priority (PEP), Ambulatory Workflow Examination (AWE), Pharmacy/Medications Inquiry (PMI), and SPARQ are popular options for 2019.

These check-ups are 1-5 weeks in duration, and have helped:

- ➤ Uncover millions of dollars of lost revenue and charges
- ➤ Re-energize physicians and improve their adoption and efficiency
- ➤ Give providers "one patient, one record" access while ensuring complete documentation
- ➤ Streamline clinical workflow
- ➤ Help hospitals win back the value from their EHR investments

HEALTHCARE
TRIANGLE™

Reinforcing Healthcare Progess™

Request an Assessment

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Healthcare Triangle, Inc.™ (HCTI), based in Pleasanton, Calif., reinforces healthcare progress through breakthrough technology. HCTI achieves HITRUST Certification for Cloud and Data Platform (CaDP) to manage risks. We support healthcare and life sciences organizations improve health outcomes by enabling the adoption of new technologies, data enlightenment, business agility, and accelerating the value of their IT investments. HC/LS turn to HCTI for expertise in cloud transformation, security and compliance, data lifecycle management, and clinical/business performance optimization.