

Reinforcing Healthcare Progress™

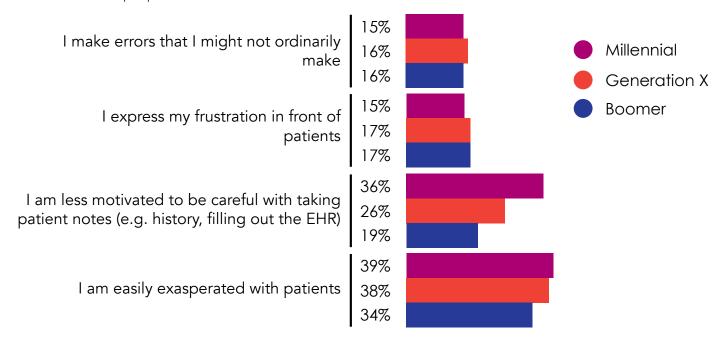
The Five Rights to Righting Burnout

Solutions for Diagnostics and Interventions for Provider and Clinician Burnout

Depending on what stats you use, between 42 and 78% of providers experience professional burnout.

Impacts:

- > 5%-11% increased chance of major error
- > 43% chance of reduce clinical effort
- > Doubles the odds of low professionalism and patient dissatisfaction
- More than 40% of physicians plan to either reduce hours or exit the profession in next 3 years
- ➤ 500K-1M cost per provider lost



Burnout isn't new. But these days we can diagnose it. It's a public health crisis with significant consequences for:

- The patient
- ➤ The provider
- ➤ The healthcare system
- > The healthcare community

Provider and clinician burnout is a syndrome composed of three dimensions: emotional exhaustion, depersonalization. It also causes feelings of lower professional accomplishment. While burnout has always existed in healthcare it's only recently that tools have become available to diagnose burnout and help organizations develop programs to combat it.



Reinforcing Healthcare Progress™

This is our unique Five Rights approach to burnout:

- The Right Attitude: We help leadership identify the internal risks leading to burnout and improve culture to reduce burnout.
- The Right Tools: We take a thorough understanding of the highest quality burnout measurement tools and can recommend ways to tailor the tools to your organization's needs.
- ➤ The Right Diagnoses: We bring expert analytical skills to properly evaluate burnout data and determine both the burnout dimensions impacting your organization and the associated root causes. Our analysis will pinpoint root causes according to an organization specific factors, including specialty, gender, age, and time with the organization.
- > The Right Interventions: We target both system-wide and individual primary, secondary, and tertiary interventions to fit your organization.
- > The Right Return on Investment: We'll guide you through determining the metrics to measure the success and return on investment from your targeted interventions

We understand the burnout process and have successfully developed interventions to reduce burnout. If you want to reduce it then schedule an information session with our experts to learn about our proven assessment and intervention programs. We can conduct a qualitative assessment to determine potential symptoms of burnout that are specific to your providers and your organization.

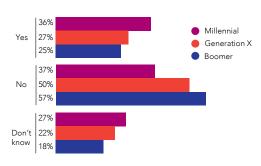
Our Epic team helps providers simultaneously reduce time spent in the computer and increase revenue capture. We've helped individual providers gain up to 25% in daily efficiency (literally 2 hours a day) through 1-1 assistance, personalization mechanisms, and system optimization/automation. We are also frequently able to help improve revenue capture by around 5%.

The EHR (along with administrative and regulatory hurdles) is one of the primary contributors to burnout. Increased system automation and personalization, along with training) are the primary mechanisms proven to improve physician satisfaction and reduce EHR-related burnout.

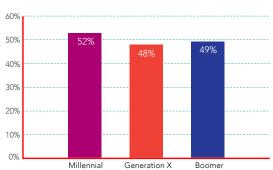
Most organizations still don't have dedicated provider efficiency improvement and burnout reduction programs in place. And surveys indicate that providers would gladly trade pay for the improved experience.



Does Your Workplace Offer a Program to Reduce and/or Burnout?



Would you Take a Salary Reduction to Get a Better Work-Life Balance?



Request an Assessment

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