



## CASE STUDY

# Healthcare Triangle Helps Lane Regional Implement MEDITECH Chronic Care Management Solution

### The Client

With more than 850 dedicated team members, Lane Regional is the largest employer within the city of Zachary, LA, and serves as the primary healthcare resource for more than 200,000 neighbors located throughout Zachary, LA, and the surrounding region of Baker, Central, Clinton, Jackson, St. Francisville, New Roads, and North Baton Rouge.

The hospital continues to grow and invest in the community by recruiting new physicians and providing access to the very best healthcare services, technologies, and programs available in the region.

### The Challenge

In the initial rollout of their program, Lane Regional used spreadsheets to manually track patients and monthly time sheets.

In this manual process, they faced challenges in enhancing care between visits and automating charge capture.

Lane Regional looked for a comprehensively integrated Chronic Care Management (CCM) solution to improve care for patients with chronic conditions and increase value-based reimbursement.

CMS recognizes CCM as a critical primary care service that contributes to better patient health and care.

### The Work

Lane Regional selected Healthcare Triangle to be their MEDITECH consulting partner.

Our MEDITECH Ready-Certified consultants assisted in setting up new functionality in MEDITECH Expanse for Chronic Care Management.

The implementation enabled the client's care managers to refine the provider document processing by identifying gaps and leveraging patient data while eliminating manual processes and keeping patients on track.

We assisted in implementing the CCM functionality to automate CCM billing and time-based monthly charging.

CCM allows physicians more time to focus on the patient and generate net new revenue.

HCTI was instrumental in improving the documentation requirements by implanting the Care Plan feature to track health concerns, interventions, and outcomes.

“Lane Regional selected HCTI to be their MEDITECH consulting partner. HCTI experts went above and beyond to deliver a solution leveraging MEDITECH functionality to streamline Case Management workflow. Kelly was amazing to work with. She brought so much knowledge to the table and helped us refine our documentation and processes.”

**Amy Rome, RN, BSN,  
Chronic Care Management  
Nurse Navigator, Lane  
Regional Medical Center.**



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## Results

With Healthcare Triangle’s MEDITECH Expanse expertise, Lane Regional achieved:



Improved CCM efficiency and workflows.



Structured recording of patient health information.



Quick turnaround time, taken live in around 4 weeks.



Created a centralized list of patients allows nursing care managers to better care for their patient’s health.



Reduced administrative burden by automating monthly charge capture.

**For additional information and advice, book a free conversation with our experts.**

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Healthcare Triangle reinforces healthcare progress through breakthrough technology and extensive industry knowledge and expertise. We enable the rapid adoption of new technologies, data enlightenment, business agility and response to immediate business needs and competitive threats in healthcare and life sciences. Our DataEz platform-as-a-service solution available in AWS Marketplace is a HITRUST certified, fully managed, secure, and compliant AI engineering and analytics platform that offers a highly modular, scalable, and API-driven solution for enabling AI engineering, data analytics, data security, compliance and the ability to derive meaningful insights from datasets. Healthcare Triangle is a full-scale AWS Premier Consulting managed services provider, a third-party audited Next-Generation AWS managed services provider, and a Google Cloud affiliate partner.

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