



HEALTHCARE  
TRIANGLE™

Reinforcing Healthcare Progress™

## Ambulatory Workflow Examination

Are your clinic practice workflows cumbersome or inefficient?  
Are your providers less than satisfied with how they have to use the current configuration of your EHR? It's time to do something awesome!

### Who Could Benefit from AWE?

- Organizations that have recently gone LIVE on the latest web ambulatory platform (Expanse or MaaS)
- Organizations that are on an older version of ambulatory (LSS or 6.15) that want to get the most from it or address any issues leading to low user satisfaction
- Hospitals that have acquired or introduced additional clinics or specialties since implementation



Generally, we find that organizations rush to get all end-users trained to meet their go-live date, but while the system may be LIVE, underlying issues from the past can still exist. New workflows may have been developed, but might not be successfully integrated into daily clinic practice. Often what then happens is that end-users fall back into old habits and processes not adopting new workflows or they resist using your EHR to the fullest potential when they should be leading the charge to data and digital modernization.

AWE can break this habit allowing your organization to use new systems and functionality effectively and beneficially which results in happier users that are more effective and productive, promoting more positive financial results overall and safer healthcare.

The Ambulatory Workflow Examination (AWE) is Healthcare Triangle's examination of your current state clinic practice workflows in relationship to industry best-practices and uses of the ambulatory EHR paired with our suggestions and guidance on ways to improve for your organization's betterment.

It's a 4-week project. In Week 1 our experts analyze system build and review the previous implementation/optimization projects, lessons learned and existing workflows.

During Weeks 2 and 3, our experts interview clinic practice staff and observe workflow functionality at all the clinic practices for each specialty. Our experts then review and analyse their findings remotely. We create a priority-ranked report of findings including workflow diagrams. These show how to achieve better patient flow through the clinic practice, efficient use of the EHR, and standardization of roles and responsibilities.

During Week 4, our experts present findings and work with your staff, developing plans for integrating any prescribed enhancements to documentation. They also offer help with order sets, quick texts, health management protocols, flowsheets, and registries.

### What are the benefits from AWE?

- Efficient patient matriculation through the clinic practice
- Faster workflows across clinic practices
- More information, more easily accessible by providers
- Less "Clicks" for providers
- Potential opportunities for increasing patient volumes
- Improved automation of charge capture and improved claims process

Get in touch to schedule an assessment!  
888.706.0310 | [info@healthcaretriangle.com](mailto:info@healthcaretriangle.com)

For more information, visit [www.healthcaretriangle.com](http://www.healthcaretriangle.com)



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## Why Are Check-Ups So Important?

Regular screening helps find problems before they start or early on. Meaning your chances for prevention and cure are better. By getting the right assessment services, screenings, and prescribed EHR configuration modifications, you're taking steps that help your operation overall. This includes chances for improving quality of care delivery, improved provider & patient satisfaction, maximizing your reimbursement, minimizing lost charges, and strengthening your immediate and long-term financial health.

These check-ups last 1-4 weeks and have helped clients:

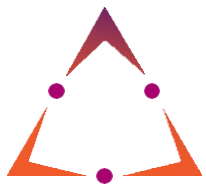
- Uncover millions of dollars of lost revenue and charges
- Re-energize physicians and improve their adoption and efficiency
- Give providers "one patient, one record" access while ensuring complete documentation
- Streamline clinical workflow
- Help hospitals win back the value from their EHR investments

## What is the TAO Series from Healthcare Triangle (HCTI)?

The TAO Series is a series of Check-Ups available to hospitals leveraging Electronic Health Record technology. Each Check-Up is a low-cost, rapid assessment strategy that uncovers targeted areas of opportunity (TAO) where an organization can take the prescribed steps to improve.

Revenue Cycle Check-Up (RCC), Provider Experience Priority (PEP), Ambulatory Workflow Examination (AWE), and Pharmacy/Medications Inquiry (PMI) are popular options for 2024.

The TAO Check-Up Series is your proactive step in diagnosing, treating, and preventing common EHR-related challenges and ailments that the healthcare professional community faces.



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## Request an Assessment

info@healthcaretriangle.com  
(888) 706-0310

## Healthcare Triangle's TAO series assessments: *4-weeks to win back the value from your EHR investments*

Healthcare Triangle, Inc.™ (HCTI), based in Pleasanton, California, reinforces healthcare progress through breakthrough technology. HCTI achieves HITRUST Certification for Cloud and Data Platform (CaDP) to manage risks. We support healthcare and life sciences organizations improve health outcomes by enabling the adoption of new technologies, data enlightenment, business agility, and accelerating the value of their IT investments. Healthcare and life sciences organizations turn to HCTI for expertise in cloud transformation, security and compliance, data lifecycle management, and clinical/business performance optimization.