



HEALTHCARE  
TRIANGLE™

Reinforcing Healthcare Progress™

## Provider Experience Priority (PEP)

Help to Prevent Provider Burnout. Put a little PEP in their step!

### Who Needs some PEP?

Has your hospital or clinic undergone an implementation or migration to a newer EHR platform within the past 12 - 20 months? Has your hospital or clinic introduced new services/specialties/offerings? Have new doctors or providers come aboard since you last configured your workflows?

The Provider Experience Priority (PEP) is Healthcare Triangle's deep and thorough investigation into how your EHR is configured in correlation with your providers' workflows. The PEP is a 4 week project where our experts come onsite during weeks 1 and 2 to gather information and conduct interviews. During week 3, our experts review and analyze their findings remotely. A priority-ranked report of findings is authored. The report uncovers where you can focus efforts to achieve better provider utilization, minimize missed charges, and ensure that the necessary documentation is being captured to best support your quality initiatives as well as your revenue cycle and business operations needs. In week 4, our experts come back on site to present findings and set up coverage to provide on-demand, at-the-elbow (ATE) sessions for your providers. PEP can be expanded to a 5th week to allow total ATE coverage for your complete provider team.

This Check-Up will help your organization battle "EHR fatigue" that we are all seeing disseminate throughout the healthcare industry - the #2 cause leading to "Physician Burnout". This can result in happier, refreshed, less anxious, proud providers who will be more confident to leverage your EHR and the power of the automation, access, and workflow optimization that it can provide them.

### Benefits from the PEP

- Reduced Provider "EHR Fatigue" and Burnout
- Better confidence and utilization of the EHR
- Stronger documentation and quality of care

### Why are Check-Ups Important?

Regular screening can help find problems before they start. They also can help you find problems early, when your chances of prevention or cure are better. By getting the right assessment services, screenings, and prescribed EHR configuration modifications, you are taking steps that help your chances for maximizing your reimbursement, minimizing lost charges, and strengthening your immediate and long-term financial health.



Get in touch to schedule an assessment!  
888.706.0310 | [info@healthcaretriangle.com](mailto:info@healthcaretriangle.com)

For more information, visit [www.healthcaretriangle.com](http://www.healthcaretriangle.com)



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## Healthcare Triangle's TAO Check-Up Series

Is your proactive step in diagnosing, treating, and preventing common EHR-related challenges that the healthcare community faces.

### What is the Healthcare Triangle's TAO Series?

The Healthcare Triangle TAO Series is a series of Check-Ups available to hospitals leveraging Electronic Health Record technology. Each Check-Up is a low-cost, rapid assessment strategy that uncovers targeted areas of opportunity (TAO) where an organization can take the prescribed steps to improve. Revenue Cycle Check-Up (RCC), Provider Experience Priority (PEP), Ambulatory Workflow Examination (AWE), and Pharmacy/Medications Inquiry (PMI) are popular options for 2024.

These check-ups are 1-4 weeks in duration, and have helped:

- Re-energize physicians and improve their adoption and efficiency
- Give providers "one patient, one record" access while ensuring complete documentation
- Streamline clinical workflow
- Uncover millions of dollars of lost revenue and charges
- Help hospitals win back the value from their EHR investments



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Request an  
Assessment

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(888) 706-0310

## Healthcare Triangle's TAO series assessments:

*4-weeks to win back the value from your EHR investments*

Healthcare Triangle, Inc.™ (HCTI), based in Pleasanton, California, reinforces healthcare progress through breakthrough technology. HCTI achieves HITRUST Certification for Cloud and Data Platform (CaDP) to manage risks. We support healthcare and life sciences organizations improve health outcomes by enabling the adoption of new technologies, data enlightenment, business agility, and accelerating the value of their IT investments. Healthcare and life sciences organizations turn to HCTI for expertise in cloud transformation, security and compliance, data lifecycle management, and clinical/business performance optimization.